



IIHR QUALITY POLICY

IIHR is committed to an operating philosophy based on fairness and communities in which it operates.

International Institute of Human Resource is committed to providing independent, unbiased and high-quality Personnel Certification Services to our clients in order to help them achieve success in a career in the field of Human Resource Development. In order to fully meet their expectations and enhance customer satisfaction, we will strive to ensure that:

- We comply with the requirements of ISO 17024:2012 as well as those mentioned by NABET and any other relevant Statutory Body,
- Our services are provided to the best of our capabilities,
- Our staff remains free from any undue internal or external pressure that may compromise their judgement and independence,
- Knowledge of our staff is continually upgraded in order to ensure that we are well placed to deliver high levels of service quality to our clients, and
- We continually improve our management systems and services.

Management and staff of IIHR are responsible for compliance with the corporate policy and the requirements of the Management System. They are obliged to observe the measures stipulated and improvements and to contribute to improvement. They fully understand the importance of impartiality in carrying out the relevant activities and IIHR is always adhering to principles of managing any conflict of interest, to ensure the objectivity of services.



DIRECTOR